

*IP Security Products: we have jvc ip camera model vn-c215v4u.the camera is working well,but the problem is when we want to see video through viewer the window get suddenly close.I also tried this <http://192.168.0.2/cgi-bin/c215viewing.cgi> the result is same.*

*pls, help in this matter.*

*regards*

*m iqbal wani*

*said ahmed al-ajou trading corporation.*

This will happen when the computer you are using to connect to the camera has the "popup blocker" enabled. Most probably IE has this feature enabled; go to IE, Tools, then Pop-up Blocker and disable.

If this does not work please find and DISABLE ALL pop-up blockers you have in your PC. Sometimes other programs (like Google bar, etc have their own pop-up blocker modules).

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